

Coalition Meeting
January 28, 2020
Personal Care Home Services Review: Update

Meeting scheduled to follow directly after the meeting with Dr. John Haggie

Present: Coalition: Ann Marie Cleary, Neil Moores, Bob Corbett, Sharron Callahan, Ralph Morris, Bob Howard, Mike Siscoe, Doreen Noseworthy, Elaine Hutchings, Winston Fiander, and Patricia Parsons.

Present: H&CS: Deena Waddleton, Pam Barnes

Sharron asked Deena to give an update on four pillars as identified in the Deloitte Report : Level of Care, Standards of Care, Academic Standards and Financial Assessments.

Levels of Care: Currently there are four levels of care, Levels 1 and 2 determine if you need a Personal Care Home Service and Levels 3 and 4 determine the level of LTC.

The new “draft” model proposes 6 Levels and is designed to include other frailties and more aspects that impact a person’s life, such as mental health needs and other physical needs. The new model may also be alphabetized A-F to avoid confusion with the old levels, 1-4.

Timeline includes a memo to the RHA’s, with 6 months to complete stakeholder consultations, 3 months to modify any recommendations, and another 3 months to prepare the necessary Cabinet documentation, at least a year out. The Coalition has asked to be considered a special consultative stakeholder. Action: Sharron will arrange this with Deena.

Standards of Care: agreement to put into place with Personal Care Homes and Home Support Agencies in Spring 2020. Coalition asked to review the Standards and provide feedback. ACTION: Deena to inquire of release of draft to Coalition and if approved, to provide through Sharron. Need for draft to be kept strictly confidential. If approved, Personal Care Homes Standards, feedback needed by Feb. 14/20 date.

New Long Care Standards of Care for Long Term Care are also in development and have gone out to the RHA's for review, feedback expected by early fall. Again, Coalition asked to review the Standards and provide feedback. ACTION: Deena to inquire of release of draft to Coalition and if approved, to provide through Sharron. Need for draft to be kept strictly confidential.

Academic Standards for PCH Workers: Committee formed led by Dept to develop strategy for standards, close to being final, report is being done now.

Financial Assessment Process (Pam Barnes): changed Nov. 2018 regarding liquid assets. Sharron stated there is still a lack of knowledge of the change and misconceptions about liquid assets are still out there and it is still troublesome. While the information is on the Government's website (Dept of H&CS) it is not user friendly or easily accessible. Sharron asked that the Coalition be provided with a one-pager that can be circulated amongst our various memberships. This was asked for a year ago but never received. Action: Sharron will follow-up with Pam.

Before the meeting concluded, Deena spoke about the work being done on End of Care/Palliative Care and the partnership with Palliative Canada; also, the need for more information and attention to increase take up on Advance Care Planning.

Notes taken by Ann Marie Cleary & Sharron Callahan