



**Government of Newfoundland and Labrador  
Department of Health and Community Services  
Office of the Assistant Deputy Minister  
Regional Services Branch**

COR-2023-191833

June 21, 2023

Sharron Callahan  
Executive Director  
NL Seniors & Pensioners Coalition  
446 Newfoundland Drive  
St. John's NL A1A 4G7  
[sharronc@nl.rogers.com](mailto:sharronc@nl.rogers.com)

Dear Ms. Callahan,

As you are aware, the Department of Health and Community Services is undertaking a comprehensive review of the Long Term Care and Personal Care Home Programs. The goal of this review is to identify opportunities to improve quality of care and quality of life of residents, enhance staff engagement and improve quality of staff work-life. An expert advisory panel has been established to facilitate and oversee the review, and will be supported by an external consultant to carry out the activities of the review, complete an analysis, and provide a final report.

To help inform the review, a Community Stakeholder Committee, comprised of representatives from various community advocacy groups, will be established. While the expert advisory panel will lead the review, the community stakeholder committee will have the opportunity to share their experiences and knowledge concerning seniors and continuing care. Recognizing your advocacy and support for seniors, I would like to invite you to be a member of this committee.

I look forward to our future work together in supporting the expert advisory panel in identifying opportunities to improve the quality of care and the quality of life for residents in personal care and long term care homes. If you have any questions prior to acceptance of the invitation, please connect with Deena Waddleton, Director, Seniors Health Care at [deenawaddleton@gov.nl.ca](mailto:deenawaddleton@gov.nl.ca).

Sincerely,

**Jeannine Herritt, BN, RN, MN**  
Assistant Deputy Minister, Regional Services

cc: Deena Waddleton, Director, Seniors Health Care, HCS