

From: Kenneth Baird <Kenneth.Baird@easternhealth.ca>

Sent: Thursday, June 23, 2022 8:54 AM

To: NLPSPA Office <pensioners@npspa.ca>

Cc: Stoodley, Sarah <SarahStoodley@gov.nl.ca>; Abbott, John (MHA) <JohnAbbott@gov.nl.ca>; Corey Murray <Corey.Murray@easternhealth.ca>; Gena Bugden <Gena.Bugden@easternhealth.ca>; Client Relations – Eastern Health <Client.Relations@easternhealth.ca>; Minister, HCS <hcs@gov.nl.ca>

Subject: RE: Ministerial Response - Major's Path Blood Collection Clinic - Seniors and Technology

Ms. Callahan and Minister Haggie,

Acknowledging receipt of your suggestion letter for improvement at the Majors Path Blood Collection Clinic, along with the Minister's response.

As explained by the Minister, we do have a mechanism in place for the clerical staff to assist individuals in need of support. However, based on your feedback, it does seem that additional supports would be beneficial. To that end, I have asked our Lab leadership to explore the possibility of partnering with our Volunteer Services to arrange to have a volunteer available to provide additional supports for patients when registering if needed.

Thank you very much for your feedback, and providing us the opportunity to enhance our services.

Sincerely,

Ken



**Kenneth W. Baird, MRT, MBA, CHE, Extra Fellow
President and Chief Executive Officer (Interim)**

Health Sciences Complex – General Hospital Room 1345

300 Prince Philip Drive, St. John's, NL A1B 3V6

Office: 709-777-1301

Email: kenneth.baird@easternhealth.ca

Executive Assistant:

Colleen Squires 709-777-1301

Email: colleen.squires@easternhealth.ca