

SeniorsNL is hosting the Office of the Seniors' Advocate on Nov 22nd, 2022 at 9:30am via Zoom to support an online public engagement session as part of the Seniors' Advocate's Public Engagement Process.

Seniors, caregivers, family members, and service providers across the province will have the opportunity to join the session to share their views about, health care, transportation, cost of living, long-term care and more!

## How can I participate in the online session?

To participate in the online session, you must be registered. You can register online at [HERE](#). Session will be hosted on Zoom on November 22, 2022, at 9:30am Newfoundland Time.

Those who are registered will receive a link to their email. To join the session, simply click on the link in the email to open the Zoom application on your phone, desktop, or tablet. Or, if you do not have Zoom installed, copy the link into your web browser.

## How will the information collected during the session be used?

All the information collected during the session will be kept confidential. The discussion will be included in a report where all information will be presented in aggregate along with the other sessions we conduct. Your name and any other identifying information will not be included in the report.

The session will be recorded, however only the researchers will review the recorded footage to inform their report.

## Technical Difficulties? Contact:



[outreach@seniorsnl.com](mailto:outreach@seniorsnl.com)

## What can I expect from the online session?

The session will allow the Office of the Seniors' Advocate to gather feedback from seniors, service providers, care givers and family members about topics that are important to seniors in Newfoundland & Labrador. The session will be hosted by SeniorsNL and moderated by Susan Walsh, the Seniors' Advocate. She will ask participants to share their views regarding a variety of topics.

All information shared during the session is completely confidential and will not be disclosed or reported in any way that can individually identify any of the participants.

## How do I share my thoughts and opinions during the session?

When you join the Zoom session, you will be automatically muted and you will not be able to unmute yourself. This helps reduce background noise and feedback. You will be unmuted by the host (Susan Walsh) and/or the team supporting the session when it is your turn to speak.

The 'raise hand' and 'chat box' are key Zoom features that will be used in the session to ensure attendees can participate. Attendees are asked to use the raise hand feature if they'd like to speak. There will also be opportunities to share your thoughts in the chat box feature of Zoom.

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## What devices can I use to access the Zoom session?

You can use most smartphones, tablets, and computers to access Zoom.

If you are using a smartphone or tablet, you will need to download the Zoom app through the app store on your device.

If you are using a desktop or laptop, you can join the session through your browser (Chrome, Firefox, Safari, Explorer) or download and install Zoom through the following link [zoom.us/support/download](https://zoom.us/support/download)

If you do not wish to download the Zoom application, you can join the session online through your web browser by copying and pasting the link into the address bar of your web browser.

## Will ASL be available during the session?

Yes, there will be ASL available during the session.

## Do I need a Zoom account to join the session?

No, you do not need an account. You can join a Zoom session as a participant without creating an account.

## Are there any additional sessions available?

Yes, there are in-person engagement sessions planned throughout Newfoundland and Labrador during November and December 2022. There will also be another online engagement session later in November. Please refer to [www.SeniorsAdvocateNL.ca](http://www.SeniorsAdvocateNL.ca) for dates and locations of all upcoming sessions.

## Are there other ways I can participate in the engagement?

Yes! there is an online survey that all Newfoundland & Labrador seniors, service providers, care givers and/or family members are encouraged to complete. You can complete our online survey at:

[NLSeniorsAdvocateSurvey.ca](https://www.NLSeniorsAdvocateSurvey.ca)