



Canada Revenue
Agency

Agence du revenu
du Canada



Webinar for seniors

Doing your taxes has its benefits!
2021

LAND ACKNOWLEDGEMENT



Topics we will cover today

- 1 | Doing your taxes on time
- 2 | Benefit and credit payments
- 3 | Tax credits
- 4 | When to contact the CRA
- 5 | CRA services and tools
- 6 | COVID-19 measures
- 7 | Don't get scammed!

Doing your taxes on time

- The information from your tax return is used to calculate your benefit and credit payments
- Do your taxes **on time** to avoid delays to your payments (such as GST/HST credit and GIS payments)



File my Return

- Do your taxes over the phone
- Confirm some personal information and answer a few short questions
- No paper forms to fill out or calculations to do



Community Volunteer Income Tax Program

Volunteers prepare income tax and benefit returns for those who are eligible, for **free**!

Go to canada.ca/taxes-help



Volunteer!

Learn basic tax information and help people by doing their taxes!

- Volunteer with a community organization
- Register online at [**canada.ca/taxes-volunteer**](https://canada.ca/taxes-volunteer)





Benefit and credit payments

GST/HST credit

- Get a **tax-free payment** of up to **\$456** per year if you are single, and up to **\$598** per year if you are married or living common law
- You **don't have to apply**, but you have to do your taxes

canada.ca/gst-hst-credit



Canada child benefit

- Up to **\$6833** annually per child under 18 to help with the cost of raising children
- Tax-free payment made to the eligible primary caregiver of a child under the age of 18

canada.ca/child-family-benefits



Do you have any questions?





Tax credits

Age amount

- Claim up to **\$7,637** if you were at least **65** years old at the end of the year and you meet certain conditions
- If eligible, claim the provincial or territorial tax credit



Pension income amount

Claim up to **\$2,000** on your return if you have **eligible** pension, superannuation, or annuity payments.



Medical expenses

If you or your spouse or common-law partner paid for eligible medical expenses, you can claim them if they were for:

- Yourself and your children 18 and under
- Certain family members who depended on you for support and were residents of Canada at any time in the year

canada.ca/taxes-medical-expenses



Canada caregiver credit

If your spouse or common-law partner, or an eligible dependent 18 or older, has a physical or mental impairment, and you support them, you could claim:

- **\$2,273** for the spouse or common-law partner amount
- Up to **\$7,276** for the Canada caregiver amount

canada.ca/caregiver-credit



Disability tax credit

- Claim up to **\$8,576** on your return
- May be transferred to a supporting family member
- Opens the door to other government programs



Are you eligible for the DTC?

You must meet **one** of the following criteria:

- Be blind
- Be markedly restricted in at least one of the basic activities of daily living
- Be significantly restricted in two or more of the basic activities of daily living
- Need life sustaining therapy

Basic activities of daily living

The basic activities of daily living are:

- Speaking
- Hearing
- Walking
- Eliminating (bowel or bladder functions)
- Feeding
- Dressing
- Mental functions necessary for everyday life

In addition...

Your impairment must:

- have lasted or be expected to last at least 12 months **and**
- be present all or substantially all the time (at least 90% of the time)

canada.ca/disability-tax-credit

Guide RC4064, Disability-Related Information

Applying for the DTC

1. You fill in Part A
2. Your medical practitioner fills in Part B
3. You send the form to the CRA

Form T2201, Disability Tax Credit Certificate



Home accessibility tax credit

Claim up to **\$10K** in renovation expenses you paid to make your home more accessible.



Guide RC4064, Disability-Related Information

Amount transferred to or from your spouse

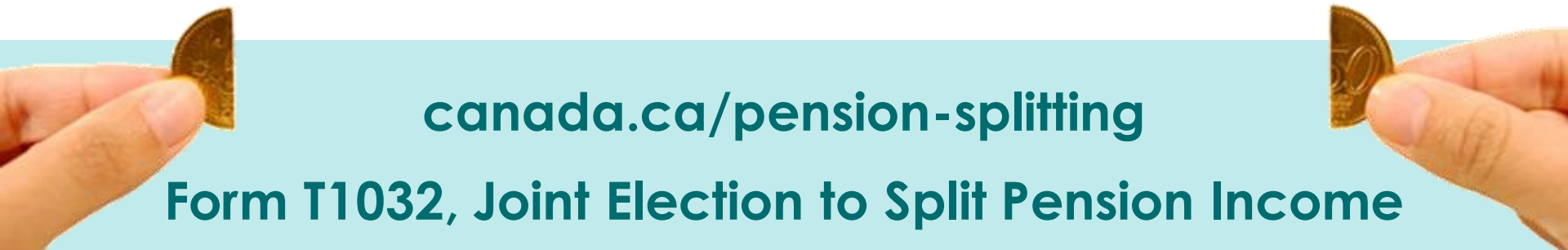
Transfer certain tax credits to your spouse, including the:

- age amount
- pension income amount
- disability amount for self



Pension income splitting

- Transfer up to half of your **eligible** pension income to your spouse or common-law partner
- You and your spouse or common-law partner can claim up to **\$2,000** on your tax returns
- Can't split income from the Canada Pension Plan or old age security



canada.ca/pension-splitting

Form T1032, Joint Election to Split Pension Income

Do you have any questions?

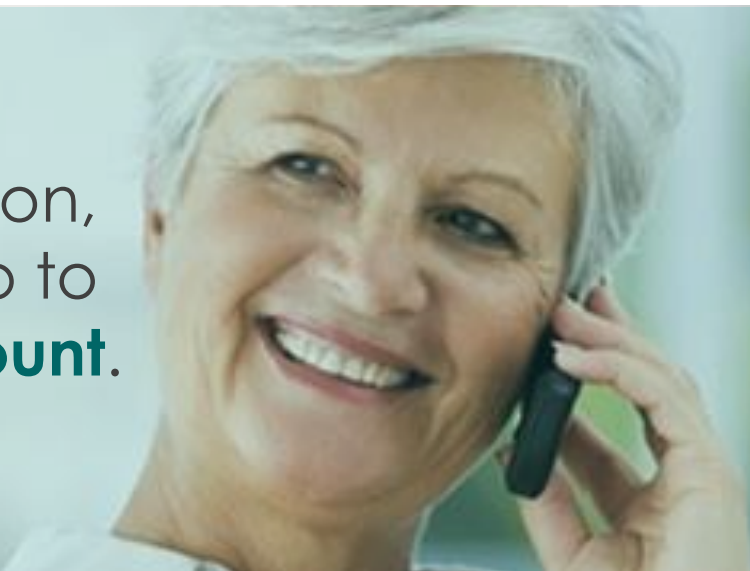


Contact us when there is a change to your:

- address
- marital status
- residency status
- direct deposit information

Or if your spouse or common-law partner dies

To update your information,
call **1-800-387-1193** or go to
canada.ca/my-cra-account.



What to do following a death

- Provide the CRA with the date of death as soon as possible by calling **1-800-959-8281**
- The CRA will help make arrangements to stop payments and transfer them to a survivor

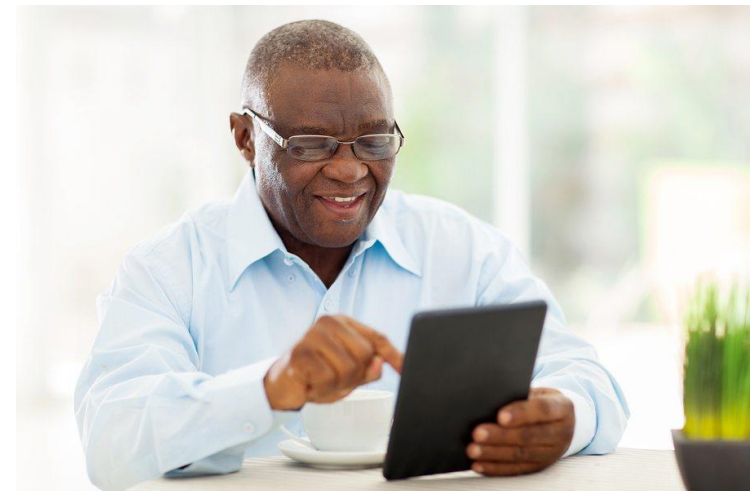
Information Sheet RC4111, What to Do Following a Death



Services and tools

My Account

Go online to manage your taxes and benefits quickly, conveniently, and securely:
canada.ca/my-cra-account.



Authorize a representative

- You may decide to have someone like a family member or an accountant deal with the CRA for you – this person would be your representative
- You need to authorize any representative through:
 1. My Account
 2. Form AUT-01, Authorize a Representative for Offline Access
- Your representative can also submit an authorization request online

Direct deposit

Get your tax refund and benefit and credit payments deposited directly into your bank account.



1-800-959-8281

canada.ca/cra-direct-deposit

Are you missing some payments?

- Missing some of your benefit cheques? Maybe you moved and did not update your address, or the cheques may have been lost, stolen, or destroyed.
- You can now view your uncashed cheques in My Account and, if necessary, ask for a duplicate payment.
- CRA cheques never expire or become stale-dated.

COVID-19 measures



How COVID-19 benefits are reported

Individuals affected by the pandemic received emergency benefit payments that provided them with financial support.

These payments are **taxable income** and must be reported on a tax return.

If the individual received COVID-19 benefit amounts from:

- the CRA – they will receive a T4A slip
- Service Canada – they will receive a T4E slip

T4A issued by the CRA

Payer's name – Nom du payeur		 Canada Revenue Agency Agence du revenu du Canada		T4A Statement of Pension, Retirement, Annuity, and Other Income État du revenu de pension, de retraite, de rente ou d'autres sources	
Year Année					
061 Payer's program account number / Numéro de compte de programme du payeur		Pension or superannuation – line 11500 Prestations de retraite ou autres pensions – ligne 11500		Income tax deducted – line 43700 Impôt sur le revenu retenu – ligne 43700	
Social insurance number Numéro d'assurance sociale		Recipient's program account number Numéro de compte de programme du bénéficiaire		022 1,600.00	
012		013		Lump-sum payments – line 13000 Paiements forfaitaires – ligne 13000	
016		018		Self-employed commissions Commissions d'un travail indépendant	
020		024		Fees for services Honoraires ou autres sommes pour services rendus	
048		Other information (see page 2) Autres renseignements (voir à la page 2)		Box – Case Amount – Montant Box – Case Amount – Montant	
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T4A (20) Protected B when completed / Protégé B une fois rempli



T4A slip issued by the CRA: Emergency benefits

COVID-19 emergency benefits that could be listed on a T4A include:

- Canada Emergency Response Benefit (CERB)
- Canada Emergency Student Benefit (CESB)
- Canada Recovery Benefit (CRB)
- Canada Recovery Sickness Benefit (CRSB)
- Canada Recovery Caregiving Benefit (CRCB)
- One-time payment for older seniors



Payer's name – Nom du payeur 		 Canada Revenue Agency Year Année		T4A Statement of Pension, Retirement, Annuity, and Other Income État du revenu de pension, de retraite, de rente ou d'autres sources	
061 Payer's program account number / Numéro de compte de programme du payeur 		Pension or superannuation – line 11500 Prestations de retraite ou autres pensions – ligne 11500 Income tax deducted – line 43700 Impôt sur le revenu retenu – ligne 43700			
Social insurance number Numéro d'assurance sociale 012		Recipient's program account number Numéro de compte de programme du bénéficiaire 013		Lump-sum payments – line 13000 Paiements forfaitaires – ligne 13000 Self-employed commissions Commissions d'un travail indépendant	
Recipient's name and address – Nom et adresse du bénéficiaire Last name (print) – Nom de famille (en lettres moulées) First name – Prénom Initials – Initiales		Annuities Rentes 024 Fees for services Honoraires ou autres sommes pour services rendus 048			
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Issues with a T4A slip

The individual should call the CRA or the province/territory right away if:

- their T4A slip shows incorrect amounts
- they repaid benefit amounts in 2021 but the repayments are not reported
- their T4A slip shows incorrect personal information
- they did not apply for a COVID-19 benefit, but received a T4A slip



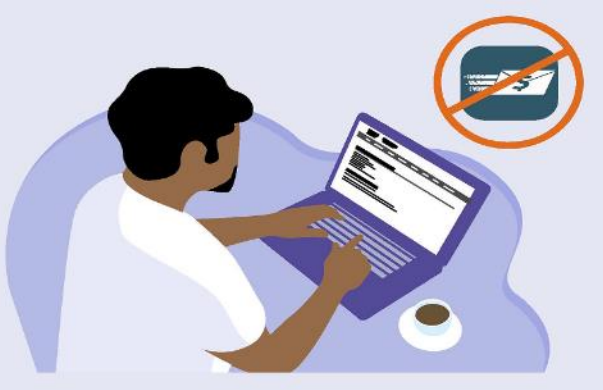
Don't get scammed!



Over the **phone**, the CRA will **never**:

- Use aggressive, threatening language
- Request payment by Interac e-transfer, bitcoin, prepaid credit cards, or gift cards
- Ask for information about your passport, driver's licence, or health card
- Leave personal information on your voicemail

Scammers can even fake their caller ID!
Validate their identity by calling **1-800-959-8281**.



By **email**, the CRA will **never**:

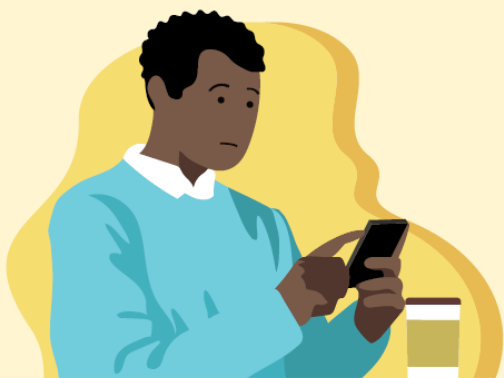
- Give or ask for personal or financial information
- Demand immediate payment by Interac e-transfer, bitcoin, prepaid credit cards, or gift cards
- Send you a link to your refund

The CRA will **never** use text messages or instant messages to communicate with you.



By **mail**, the CRA will **never**:

- Set up a meeting with you in a public place to take a payment
- Demand that you pay taxes by Interac e-transfer, bitcoin, prepaid credit cards, or gift cards
- Threaten you with arrest or a prison sentence



Check your account balance:

- **Online**

- My Account **canada.ca/my-cra-account**

- **By phone**

- Individual Tax Account Balance Automated Service
1-866-474-8272



Accepted payment methods:

- Online banking
- Debit
- Pre-authorized debit
- PayPal / credit card

canada.ca/payments



Thank you for joining us today!